

Use this form to submit information about a complaint related to an SI-BONE product to Quality Affairs.

Contact QA@si-bone.com if you have any questions.

### **Contact Info**

Use this to record your attempts to contact and gather information from the customer

Your name	Morgan Ménard-Pailler	
Customer name	César Vincent	
How did you learn about this issue? (select all that apply)?	From the HCP or associated staff	

Please provide any relevant details about your communication. Full complaint description will be captured on the following page:

The hospital ask a removal kit

#### **Complaint Overview**

Enter information about surgery that resulted in a problem with any SI-BONE implant, instrument or accessory (e.g., drill bit, pin).

Date you first heard of problem with SI-BONE product.	Friday, June 21, 2024
Date of original surgery (if revision is being reported) or alleged product failure	Tuesday, June 11, 2024

Indicate affected device(s) (choose all that apply)

iFuse-3D

Part number(s) (please list the number of each part involved)(required) 7055M-90

Lot number(s) 9084421

### **Product Complaint or Adverse Event?**

Decide what type of report you are submitting. Contact QA@si-bone.com if you have any questions.

## **Product Complaint Without Patient Problem**

Use this form to report an SI-BONE product problem that was NOT associated with a patient adverse event.

Examples include:

- Damaged instrument/implant
- Broken/ bent/ cut pin
- Pin advancement but no patient injury
- Packaging issue

If patient injury occured, go back and click YES to report patient problem.

(Information should be from SI-BONE staff who attended initial surgery)

The surgeon completed all steps in the IFU, including:

- Patient setup (table, spine neutral position, prone or supine position)
- Inspection of instruments and implants prior to use
- Proper views (lateral, inlet and outlet) obtained during use of instruments and placement of implants that clearly showed recommended anatomic landmarks
- Appropriate implant starting position
- (If performed) proper use of neuromonitoring guide pin and equipment Use of length gauge for implant length selection
- Were standard wound closure techniques used?

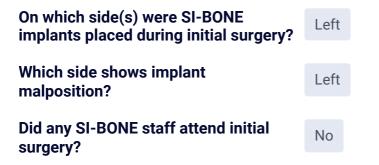
## Select Adverse Event Type

What problem did patient have?

Implant malposition (e.g. causing nerve irritation)

#### **Implant Malposition Form**

Use this form if patient an implant malposition was detected.



(Information should be from SI-BONE staff who attended initial surgery)

The surgeon completed all steps in the IFU, including:

- Patient setup (table, spine neutral position, prone or supine position)
- Inspection of instruments and implants prior to use
- Proper views (lateral, inlet and outlet) obtained during use of instruments and placement of implants that clearly showed recommended anatomic landmarks
- Appropriate implant starting position
- (If performed) proper use of neuromonitoring guide pin and equipment Use of length gauge for implant length selection
- Were standard wound closure techniques used?

#### Continued, recurrent, or new pain

Use this form if pain did not improve, pain improved but then returned, or new onset pain

(Information should be from SI-BONE staff who attended initial surgery)

The surgeon completed all steps in the IFU, including:

- Patient setup (table, spine neutral position, prone or supine position)
- Inspection of instruments and implants prior to use
- Proper views (lateral, inlet and outlet) obtained during use of instruments and placement of implants that clearly showed recommended anatomic landmarks
- Appropriate implant starting position
- (If performed) proper use of neuromonitoring guide pin and equipment Use of length gauge for implant length selection
- Were standard wound closure techniques used?

## **Surgical Wound Problem**

Use this form if patient developed postoperative surgical wound problem (infection, dehiscence).

## **Other Problem**

Use this section ONLY if the patient problem is NOT:

- Implant malposition causing nerve irritation
- Pain did not improve or recurred
- Surgical wound problem

#### **Revision Procedure**

Complete this form as thoroughly as possible for a complaint involving a revision surgery.

# You may be contacted for further information if your submission is lacking critical details. We appreciate your thoroughness.